

CHARTCARE, Inc.

PRESS RELEASE**HEAD OFFICE:**

7403 LAKEWOOD DRIVE WEST
SUITE 12
LAKEWOOD, WASHINGTON
98499

MAIN (253) 472-7013

FAX (253) 475-9278

MARKETING 1-800-438-1277

BRANCH OFFICES:

REDMOND, WASHINGTON
15127 N.E. 24TH STREET

SUITE 142

98052

TEL (425) 373-9051

FAX (425) 643-3564

SPOKANE, WASHINGTON

SUPPORT 1-800-359-3893

FOR IMMEDIATE RELEASE

Canada's First Electronic Private/Public CDM System to Improve Patient Outcomes

LAKEWOOD, Washington, June 30, 2004 – CHARTCARE, Inc. of Lakewood announces that it is the first Electronic Medical Records (EMR) vendor to successfully transfer data securely to Canada's British Columbia Ministry of Health Services' Chronic Disease Management (CDM) Toolkit.

The BC Ministry of Health Services recently launched their web-based CDM Toolkit providing a host of functions to support optimal chronic disease management. The Toolkit allows physicians to securely access a probabilistic list of patients with chronic conditions, such as congestive heart failure, diabetes, asthma and hypertension. It reports on the extent to which the care provided is consistent with BC Clinical guidelines and provides an easy set of tools to help physicians and their care teams to manage care for their patients with chronic diseases according to clinical best practices.

Working with BC's Congestive Heart Failure (CHF) Collaborative, family physician Dr. William Redpath of Park Avenue Medical Centre in Terrace, BC said, "The goal of the CHF collaborative is to build infrastructure for CDM in BC that will maximize the length and quality of life for patients with chronic disease, and satisfy patient and caregiver needs, while maintaining or decreasing the cost of care. CHARTCARE's **SmartCharts** technology is deceptively powerful. We haven't changed the way we dictate and our typists' jobs have not changed either. Only now we are tracking treatment of chronic disease and measuring outcomes electronically."

"According to the Canadian Institute for Health Information (CIHI), Healthcare spending in Canada reached \$121.4 billion in 2003", said Dennis Niebergal, president and CEO of CHARTCARE. "Their current system is simply not sustainable. We are the first production Chronic Disease Management solution exporting secure patient information in XML format to a Canadian provincial government standard CDM Toolkit. This is a great advance towards improved patient outcomes and fewer hospital admissions for patients with these largely preventable conditions."

Driven since 1986 by its EMR Software Steering Committee, now comprised of 40 active physician users, CHARTCARE's unequalled security and privacy features combine with IBM's rock-solid server platforms to make the most reliable and secure Electronic Medical Records systems in the marketplace. Physicians and staff feel more comfortable learning CHARTCARE software. Because of CHARTCARE's experience, training time is minimal and emphasis can be placed on identifying and dealing with change and workflow processes to help medical practices adjust to the transition to a 'chartless' environment with the least impact.

About the CDM Toolkit

The CDM Toolkit was developed and tested in consultation with BC family physicians to ensure that it meets the chronic care management needs of BC practitioners and can be easily incorporated into day-to-day practice management. The CDM Toolkit was made possible through funding from Health Canada's Primary Health Care Transition Fund. Licensed BC physicians registered with the BC Medical Services Plan can access the CDM Toolkit by registering to use the *Ministry of Health Services' Secure Web Site for Practitioners* at

<https://healthnet.hnet.bc.ca/has/regagree/4614fil.pdf>.

About CHARTCARE

CHARTCARE, Inc. (www.chartcare.com) has specialized in software development for the ambulatory physician market since 1984. CHARTCARE received the 2003 'Best in KLAS' Award for being North America's highest rated Ambulatory EMR for groups of 1-25 physicians. CHARTCARE received this Award because its software functionality allows for the delivery of high quality healthcare with enhanced patient safety while allowing physicians to practice medicine their own way. Some Customers have been using CHARTCARE's EMR on their secure, in-house servers for over 19 years. CHARTCARE has branch offices in the United States and Canada, with its Head Office in Lakewood, Washington, a suburb of Tacoma.

###

This press release may contain forward-looking statements, including those that may be related to revenue and net income that involve a number of risks and uncertainties. Among the important factors that could cause actual results to differ materially from those indicated by such forward-looking statements are volume and timing of systems sales and installations; length of sales cycles and installation process; the possibility that the products will not achieve market acceptance; seasonal patterns of sales and customer buying behavior; the development by competitors of new or superior technologies; delays in product development; undetected errors or bugs in software; product liability; changing economic, political or regulatory influences in the health-care industry; changes in product-pricing policies; competitive pressures; general economic conditions.

-30-

For more information, contact:

Graeme Somerville
Sales Manager, Eastern Region
CHARTCARE, Inc.
(800) 438-1277 ext. 257
graeme.somerville@chartcare.com

Chronic Disease Management, Strategic Initiatives
BC Ministry of Health Services
2-2, 1515 Blanshard Street
Victoria BC V8W 3C8, Canada
Tel: (250) 952-3124
Fax: 1-800-952-2895