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PRESS RELEASE

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FOR IMMEDIATE RELEASE

CHARTCARE Announces Eden Park Successfully Completes EMR Implementation

Pediatric Group Realizes Improved Workflow and Return on EMR Investment

Lakewood WA, July 5, 2004 – CHARTCARE, Inc. announces that **Eden Park Pediatric Associates** located in Lancaster, PA has successfully completed the implementation of the CHARTCARE Electronic Medical Records (EMR) Solution. Eden Park began implementing CHARTCARE's EMR in November 2003 and it is already providing improved access to patient records at their main location as well as from remote sites.

"Our experience with CHARTCARE's EMR has been excellent," said Lynn Cramer, Administrator at Eden Park. "In a short period of time, we are seeing real benefits from using the CHARTCARE Solution. Office staff has immediate access to patient health information, especially important while parents are on the phone. Searching for lab results, consults and radiology reports is also much easier. Other features such as producing referral letters 'on the fly' and messaging using the **Dr-InBasket** are improving and streamlining the way we work and interact with our patients. With the CHARTCARE Solution, we have made tremendous strides in eliminating paper from our practice and we feel our patient follow up has improved."

CHARTCARE's professional services staff began the implementation of the EMR Solution in November 2003. During the first install/training week, two of the practice's physicians went live. Over the next two months, the remaining physicians joined their colleagues. Today, physicians are able to access their patient records from their homes and from their remote office.

Tangible savings are also being seen, including a 60% reduction in transcription costs brought about by the use of CHARTCARE Well Visit templates and phrases. The practice expects that transcription costs will be virtually eliminated by September. Using wireless tablet computers, physicians can be reviewing present history while nursing staff enter data at their workstations. The practice has also been able to reduce FTE staff to physician ratios resulting in savings of \$60,000 per year. According to Lynn Cramer, these savings are directly attributable to the implementation of the CHARTCARE EMR Solution and the resulting workflow improvements.

"We are gratified that Eden Park is seeing the benefits from their EMR investment," said Dennis Niebergal, president and CEO of CHARTCARE. "Eden Park is the first Physician's Computer Company (PCC) customer who has implemented our EMR Solution. PCC selected CHARTCARE as a PCC recommended EMR supplier in 2003 and we look forward to working with other PCC customers in helping them achieve similar success to that experienced by Eden Park."

"We are pleased that our Practice Management customer, Eden Park, has had such a positive experience with their CHARTCARE EMR implementation," said Chip Hart, Marketing Manager for PCC. "We have been impressed with the professionalism and responsiveness of the CHARTCARE team. It is great to work with a partner who shares the same vision for excellence that PCC does. We look forward to continuing to work with CHARTCARE as our other customers adopt their EMR solutions."

About CHARTCARE

CHARTCARE, Inc. (www.chartcare.com) has specialized in software development for the ambulatory physician market since 1984. CHARTCARE received the 2003 '**Best in KLAS**' Award for being North America's highest rated Ambulatory EMR for groups of 1-25 physicians. CHARTCARE received this Award because its software functionality allows for the delivery of high quality healthcare with enhanced patient safety while allowing physicians to practice medicine their own way. Some customers have been using CHARTCARE's EMR on their secure, in-house servers for over 19 years. CHARTCARE has branch offices in the United States and Canada, with its Head Office in Lakewood, Washington, a suburb of Tacoma.

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This press release may contain forward-looking statements, including those that may be related to revenue and net income that involve a number of risks and uncertainties. Among the important factors that could cause actual results to differ materially from those indicated by such forward-looking statements are volume and timing of systems sales and installations; length of sales cycles and installation process; the possibility that the products will not achieve market acceptance; seasonal patterns of sales and customer buying behavior; the development by competitors of new or superior technologies; delays in product development; undetected errors or bugs in software; product liability; changing economic, political or regulatory influences in the health-care industry; changes in product-pricing policies; competitive pressures; general economic conditions.

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